KAIPARA DISTRICT
Kaipara te Oranganui • Two Oceans Two Harbours

KEYRESEARCH
Unlocking Business Knowledge

Summary of Key performance indicators

OVERALL MEASURES

	2020	2021	2022
OVERALL REPUTATION	67%	65%	66%
OVERALL FACILITIES, INFRASTRUCTURE AND SERVICES	67%	61%	64%
OVERALL SATISFACTION	60%	57%	61%
VALUE FOR MONEY	53%	50%	54%

— OVERALL SATISFACTION
— VALUE FOR MONEY
— OVERALL REPUTATION
— OVERALL FACILITIES, INFRASTRUCTURE AND SERVICES

REPUTATION

Leadership 64%

Trust 55%

Financial management 47%

Quality of services 68% ▲

■ Good (% 6-10)

SERVICES AND FACILITIES

Waste management 62%

Consent services 53%

Roading and footpaths 37%

Water management 62%

Public facilities 79%

Other services 74%

■ Satisfied (% 6-10)

Year-on-year
▲ Significantly higher
▼ Significantly lower

Between demographics
Significantly higher
Significantly lower